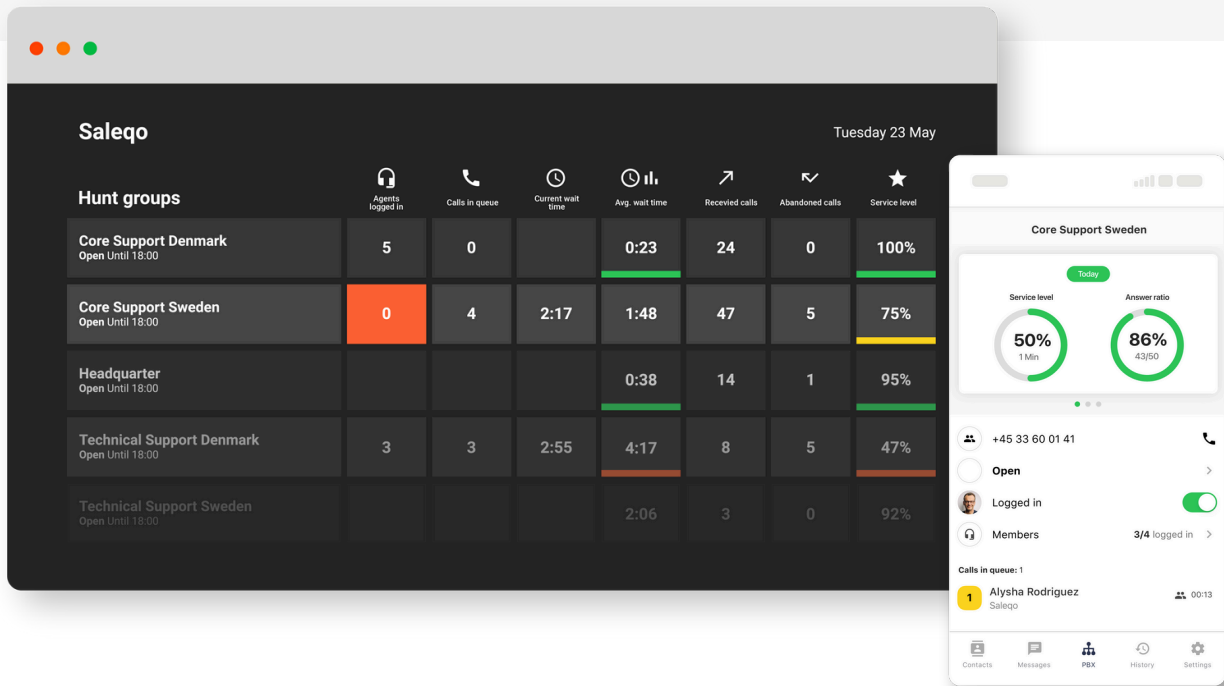




Dashboards and statistics

View real time statistics
of your call center performance.



All the important metrics

Create your own dashboard with live data. Monitor service levels, average hold time and calls abandoned.

Granular data

Focus on the data you need. Examine performance for your whole team, specific groups or individual agents.

Unified statistics

View collected statistics for selected periods, queues or individuals.

Export data

Export data via Excel or CSV to examine further in your chosen platform.

Power BI integration

Integrate seamlessly with Power BI to visualise and analyse your call data.

Auto-report

Automatically generate recurring reports and send to key stakeholders.